



Ink cartridge failure	Cartridge Problem	The product has detected damage to one or more ink cartridges.	<ol style="list-style-type: none"> 1. Remove the supply and wipe the acumen contact with a dry, lint-free material like a coffee filter or eyeglass cleaning wipe. Be careful not to touch the acumen with anything else.  <ol style="list-style-type: none"> 2. Reinstall and wait 10 seconds. If the message doesn't clear, turn the printer off and back on (if necessary, pull the plug). 3. If that doesn't clear it, replace the cartridge with a new supply. 4. If that doesn't work, service the printer.
Ink cartridge problem	Cartridge Problem	The product has detected that a cartridge is missing or damaged.	<ol style="list-style-type: none"> 1. Remove the supply and wipe the acumen contact with a dry, lint-free material like a coffee filter or eyeglass cleaning wipe. Be careful not to touch the acumen with anything else.  <ol style="list-style-type: none"> 2. Reinstall and wait 10 seconds. If the message doesn't clear, turn the printer off and back on (if necessary, pull the plug). 3. If that doesn't clear it, replace the cartridge with a new supply. 4. If that doesn't work, service the printer.