

NEW HP ENVY PRINTERS THAT USE THE #62 AND #63 CARTRIDGES:

HP has played some games with these printers. When installing drivers it gives you an installation agreement (which most people simply click yes and don't read) you are actually agreeing to let HP to monitor your internet connection usage and printer usage.

To change this delete the drivers and when you reload under the installation agreement you have the option for more info. Under this section you can uncheck Internet Connection Usage and uncheck Auto software update and usage info to be sent to HP.

Some of these printers have what HP call Cartridge Protection (which should be called HP Protection). To disable this feature to be able to use remaned or refilled cartridges please use the following steps.

1. Click the START button, and click DEVICES and PRINTERS.
2. Find your HP printer in the list and double-click it to open the settings page.
3. Find the HP Printer Assistant tab and double-click it.
4. Click the text for Estimated Ink Levels under the heading of SHOPPING RESOURCES. This will open the HP Toolbox window.
5. Click the tab for CARTRIDGE PROTECTION.
6. Click the radio button next to the DISABLE HP CARTRIDGE PROTECTION.
7. Click the SAVE SETTINGS button to save your new setting. Then close the window.
8. You may need to remove and reinstall the cartridges for them to be recognized properly.

DISABLING HP CARTRIDGE PROTECTION:

Press the wireless button (or menu option Settings/Wireless) to view status. If the wireless connection is active the wireless light will be solid blue. If wireless is disabled see user manual for connection instructions. Note the IP address at the top of screen (example: IP 192.168.1.999) and type this into address field on browser. This will bring up printers configuration page. On settings tab select HP Cartridge Protection and choose Disable Cartridge Protection, then click apply. You also need to disable HP updates to prevent recurrence this will be under web services tab. Select product updates and choose off and apply.

HP INSTANT INK:

If you accept HP's instant ink you are locked out from using remaned or refilled cartridges. You will have to delete the drivers and reload not accepting the instant ink to be able to use other cartridges.